



JUSTICE FOR UNREPRESENTED LITIGANTS

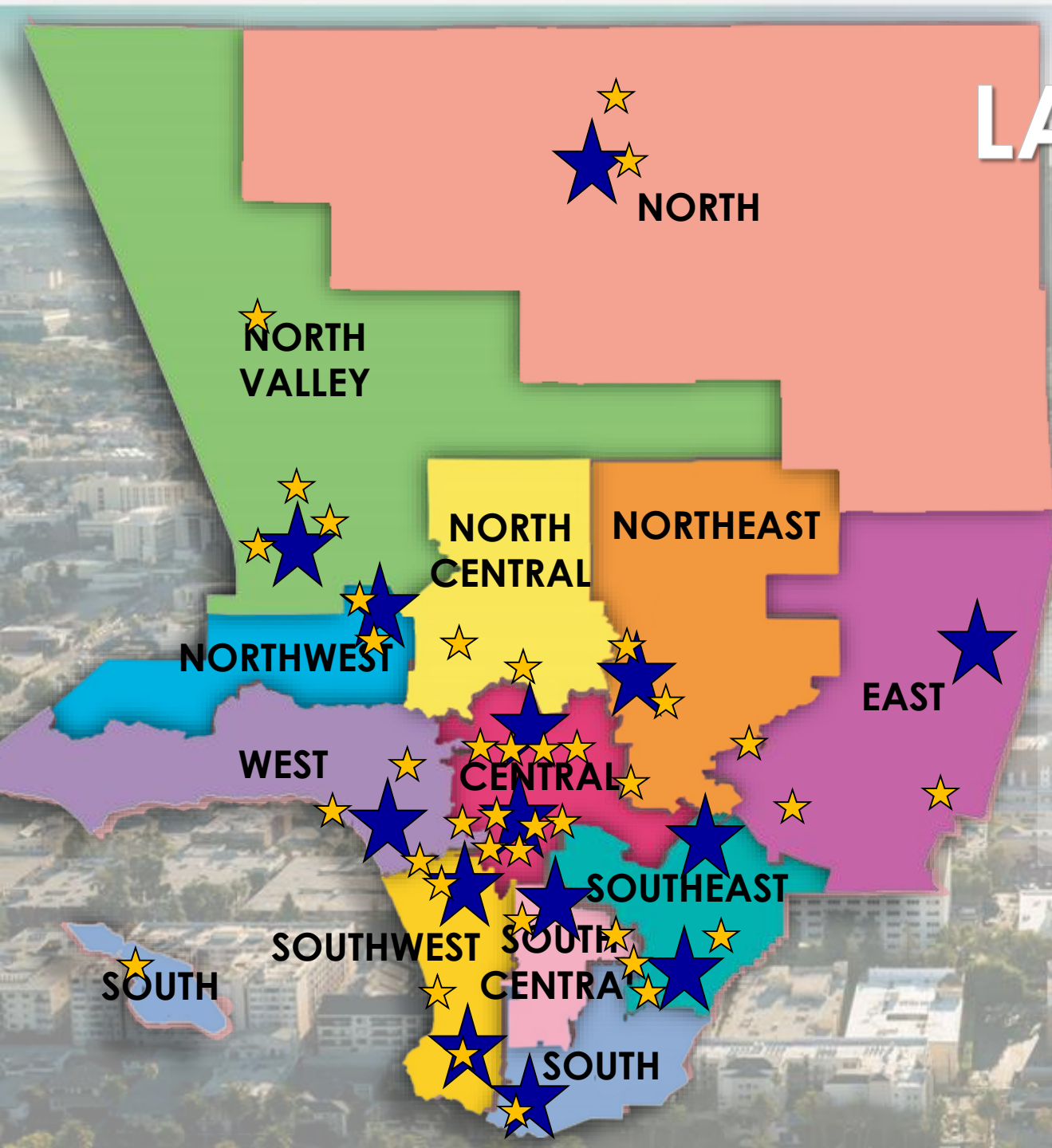
Joint Hearing Judiciary and Budget Subcommittee No. 5 on Public Safety
February 25, 2020

Hon. Kevin C. Brazile

Presiding Judge

Superior Court of California, County of Los Angeles

LA COUNTY MIRRORS OUR STATE



- **Populous and Diverse:** Over 10 million people from 140 distinct cultures, speaking more than 220 languages and dialects;
- **Large and Geographically Varied:** 4,083 square miles, both Rural and Urban;
- **Extreme & Wide-Ranging Socio-Economic Environments:** From Beverly Hills to Skid Row.

Options for Litigants

When facing legal issues, LA County residents have the following options:



Private Attorneys



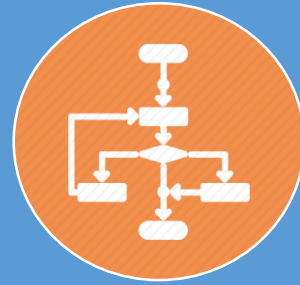
Legal Service Agencies



Self-Help via the Court



**Litigant
Capacity**



**Complexity
of Case**

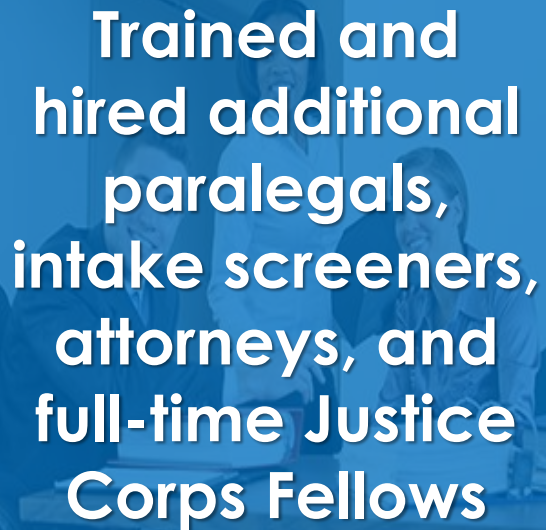


**Significance
Of Legal Issue**

Self-Help Needs Spectrum

**Courts must provide a menu of services that meet
litigants where they are**

Increased Self-Help Center funding has allowed our Court to re-engineer Self-Help Services to maximize collaboration to increase the availability and quality of services Court-wide



Trained and hired additional paralegals, intake screeners, attorneys, and full-time Justice Corps Fellows



Bilingual staff increases our ability to provide direct services in the most requested languages



Spanning 14 Courthouses, integrated with County-funded Legal Aid Self-Help partners



Continuous collaboration and use of technology to increase efficiency and capacity

SPECTRUM OF SERVICES



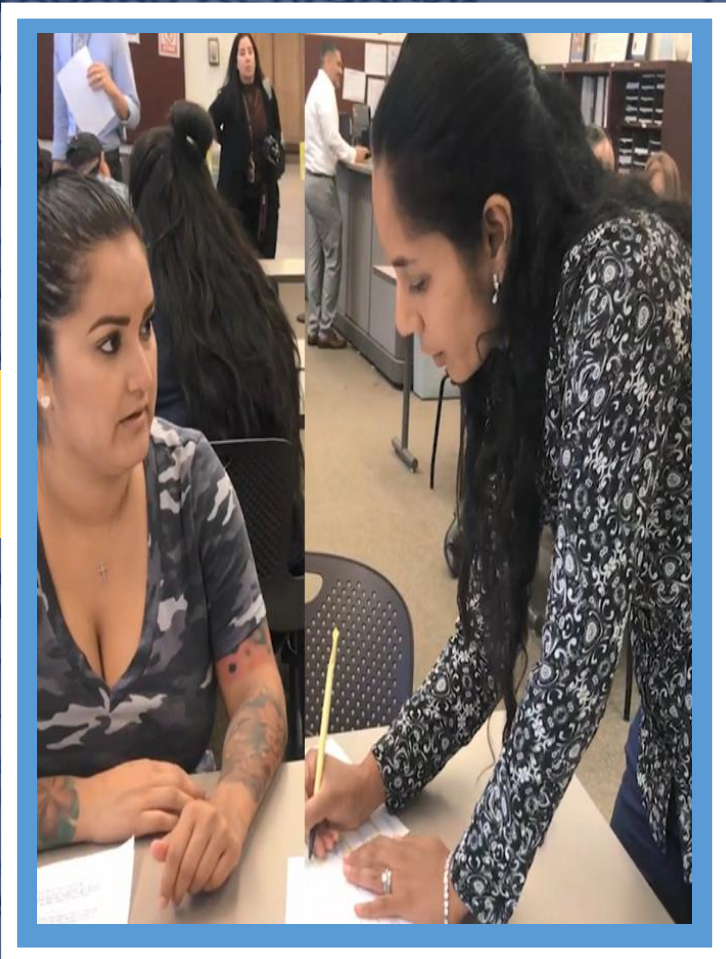
- **IN PERSON:**

- Nearly **7,000 educational group workshops and clinics** offered each year;
- One-on-One assistance to complete required form packets;
- Information and guidance on court requirements and procedures
 - **Over 245,000** total self-help services provided on annual basis.


- **ONLINE:**

- **Guide and File and Law Help Interactive** tools for easy completion of Court forms.
- **Interactive chatbot (Gina)** that provides ticket-specific help and options for hundred of thousands of traffic litigants

LANGUAGE ACCESS EQUAL ACCESS TO JUSTICE FOR ALL



ESTE ES SU "BOLETO" PARA EL TALLER DE DISOLUCIÓN PASO 2



Resource Center for Self-Represented Litigants
7339 S. Painter Avenue, Whittier, CA 90602
Cuarto 300

Nombre Del Presentador: _____ Fecha Del Taller: _____	<input type="checkbox"/> Respondiendo <input type="checkbox"/> Enmendando Caso Existente #: _____
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TALLER DE LA SERIE DE DISOLUCIÓN 2 HORARIO:
Martes a las 8:00 a.m.

Taller sin cita – nada más las primeras 4-5 personas serán admitidas
*****NO SERÁ admitido al Taller Paso #2 si este documento no está completado*****

IMPORTANTE:

Tiene que traer los siguientes documentos o no será admitido a su cita.

- 1) Este documento completado. ***Este documento NO es un documento legal. No será parte de su archivo con la corte y tampoco se le dará una copia a su cónyuge. ***
- 2) Una copia de su reembolso de impuestos de los últimos dos años (si los ha hecho) para entregarlos a su cónyuge – *por favor tache los números de seguro social de usted y sus hijos y cualquier número de cuenta y ruta bancaria.*
- 3) Sus dos más recientes talones de cheque
- 4) Documentos relacionados a lo siguiente:
 Bienes inmuebles (casas, terrenos) – e.g. el título, descripción legal, resumen de los pagos de la hipoteca

I Speak ...

Arabic أنا أتحدث اللغة العربية Armenian Ես խոսում եմ հայերեն Bengali আমি বাংলা কথা বলতে পারি Bosnian Ja govorim bosanski Bulgarian Аз говоря български Burmese ကျွန်ုပ်တို့/ကျွန်းုပ်တို့ မြန်မာလို ချဉ်းကပ်တတ် ဝေတတ် Cambodian ខ្ញុំនិយាយភាសាខ្មែរ Cantonese 我講廣東話 (Traditional) 我讲广东话 (Simplified) Catalan Parlo català Croatian Govorim hrvatski Czech Mluvim česky Dari من دری حرف می زنم Dutch Ik spreek het Nederlands Farsi من فارسی صحبت می کنم French Je parle français	German Ich spreche Deutsch Greek Μιλώ τα ελληνικά Gujarati હું ગુજરાતી બોલું છું Haitian Creole M pale kreyòl ayisyen Hebrew אני מדבר עברית Hindi मैं हिंदी बोलता हूँ । Hmong Kuv has lug Moob Hungarian Beszélék magyarul Italian Parlo italiano Japanese 私は日本語を話す Korean 한국어 합니다 Kurdish man Kurdii zaanim Kurmanci man Kurmaanjiij zaanin Laotian ຂ້ອຍປາກົວາສາລາ:	Latvian Es runāju latviski Lithuanian Aš kalbu lietuviškai Mandarin 我講國語 (Traditional) 我讲国语/普通话 (Simplified) Mon བོད་སྐད་ བཤུན་པོ་ Norwegian Jeg snakker norsk Persian من فارسی صحبت می کنم. Polish Mówię po polsku Portuguese Eu falo português do Brasil (for Brazil) Eu falo português de Portugal (for Portugal) Punjabi ਮੈਂ ਪੰਜਾਬੀ ਬੋਲਦਾ/ਬੋਲਦੀ ਹਾਂ। Romanian Vorbesc românește Russian Я говорю по-русски Serbian Ja govorim српски
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SELF-HELP ONLINE RESOURCES

Self-Help

Where Can I Get Help?

Where Can I Get Help?

How Can I Get Help Online to Fill Out Court Forms or to File at Home?

Families & Children

Adoption

Child Custody and Visitation

Child Support

Establish Paternity

Abuse & Harassment

Restraining Orders

Domestic Violence

Traffic Violators

Find Your Ticket by Driver's License

Find Your Ticket by Ticket Number

Búsqueda por número de multa

Evictions, Landlords & Tenants

Unlawful Detainer

Small Claims

What is Small Claims Court?

Thinking About Filing a Small Claims Case?

Filing My Case

Service Notice of My Case to the Defendant

Responding to a Small Claims Case as a Defendant

Wills, Estates & Trusts

Wills, Estates & Trusts

Help Resources & Assistance

Courtspeak

California Courts Self-Help Website

Law Library

California Courts Immigration Resources

Guardianship

Civil Harassment

Limited Conservatorship

Domestic Violence

Small Claims

Law Help Interactive

Child Support

Name Change

Evictions

Proof of Service for Divorce & Paternity

GINA

Divorce and Separation



odyssey guide & file

English (United States)

Select Interview Complete Interview Review Summary Submit Documents

What is a Restraining Order?

A restraining order is one way to protect yourself from physical, emotional or financial abuse, and property destruction. **LOG IN OR CREATE AN ACCOUNT NOW!** If you register or log in your work will be saved so your answers will be saved and you can come back to it another time.

For the best user experience we recommend that you use the Chrome browser for this interview.

There are different kinds of restraining orders. This interview will help you determine which one is right for you.

Elder or Dependent Adult Abuse Protective Order	Domestic Violence Restraining Order	Civil Harassment Restraining Order	Workplace Violence
<p>This order may be appropriate for you if:</p> <ul style="list-style-type: none"> You are: <ul style="list-style-type: none"> A person 65 years of age or older A person between 18 and 64 years of age and who has a mental or physical condition that prevents you from carrying out normal activities (a dependent adult) And you have been: <ul style="list-style-type: none"> Physically or financially abused Mentally or emotionally abused Neglected, abandoned or abandoned Isolated 	<p>You have one of the following relationships with the restrained person:</p> <ul style="list-style-type: none"> Spouse or former spouse Calculated or former cohabitant (with a romantic or close relationship) Current or past dating relationship Parent or child Brother, sister, grandparent or grandchild Step-parent, step-child, step-linther, step-sister, step-grandchild, step-grandparent (if blood parent of step-parent) In-law. An in-law is someone's blood relative. Spouse, son, daughter, brother, sister, grandparent or grandchild. 	<p>You and the restrained person:</p> <ul style="list-style-type: none"> Do not have a Domestic Violence case open And you have been: <ul style="list-style-type: none"> Stalked Harassed Sexually Assaulted Treated with violence 	<p>You are:</p> <ul style="list-style-type: none"> An employer of employee (including contractor or independent contractor who performs on-site at the worksite, member of the board of directors or public official) <p>And employees have:</p> <ul style="list-style-type: none"> Suffered violence at the workplace Received threats of violence at the workplace

Guide & File

HELP RESOURCES & ASSISTANCE

Self Help Resources At the Los Angeles Superior Court

Self Help Resource Centers are available at these Los Angeles Superior Court locations. They can give you information and help you fill out forms and represent yourself in the following kinds of cases. No appointment needed. We help people on a first-come, first-serve basis.

Working with community partners, we operate Self Help Centers with the following agencies:

- Los Angeles County Department of Consumer & Business Affairs
- Neighborhood Legal Services Los Angeles
- Legal Aid Foundation of Los Angeles

SELF-HELP RESOURCE CENTERS GUIDE

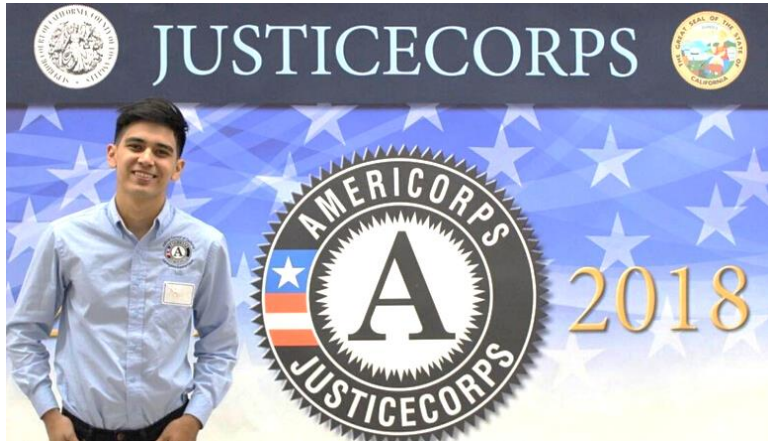
Office/Service Locations Help in the case types listed

CENTRAL (STANLEY MOSK) Family Law: Divorce, Paternity

SELF-HELP CENTERS

Chatworth
9425 Penfield Room 2501
Chatsworth, CA 91311
Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:00 p.m. - 4:30 p.m.
Friday: 8:30 a.m. - 12:30 p.m.

- Guardianship
- Conservatorship Clinic
Click here for information and Schedule
- Family Law: Divorce, Paternity
- Housing Law: Landlord/Tenant
- Other Civil Matters - Civil Harassment, Claims of Exemption, Name Change
- Domestic Violence



JusticeCorps

Leveraging Volunteers for 15 Years



Self-Help Guiding Principles



Our approach to provide these services is not ad-hoc, it is guided by the following principles:

- Litigant empowerment
- Realistic expectations
- Moving cases forward
- Practical problem solving
- Leveraging technology
- Promoting efficiency for both the Court and litigants

JUSTICE FOR UNREPRESENTED LITIGANTS

- **One size does not fit all**
- **California has built a robust and expansive Self-Help system, thanks in part to your continued interest and prioritization of Self-Help**
- **Because of our Self-Help programs, litigants are walking into Court better prepared**
- **We welcome the Legislature's continued interest in Self-Help – There is a lot more we can do together**