

2019 SELF-HELP SERVICES

Superior Court of California, County of Los Angeles



245,699

Total Self-Help Services Provided in Our Courthouses

Countywide total includes service provided by Court staff and County and Legal Aid partners as follows:

88,208	Court staff-operated Self-Help Resource Centers and Family Law Facilitator Offices
151,010	County DCBA/Neighborhood Legal Services operated Self-Help Legal Access Centers
1,400	Bet Tzedek Conservatorship Clinics
3,197	Public Counsel Guardianship Clinics
594	Norwalk Consumer Debt Case Clinics by Legal Aid Society of Orange County & L.A. DCBA

SELF-HELP SERVICES PROVIDED COUNTYWIDE

20,475

Monthly

1,107

Average Daily*

COURT STAFF-OPERATED CENTERS PROVIDED 88,208 SELF-HELP SERVICES IN 2019

7,350

Monthly

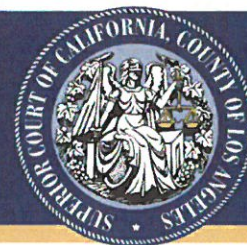
397

Average Daily*

*Average daily = open 4.5 days per week, less 13 holidays = 221 days.

Self-Help Services

Superior Court of California, County of Los Angeles



Self-Help provides self-represented litigants with various resources to navigate the judicial process from start to finish. Help is offered by volunteers, paralegals and attorneys. The Superior Court of California, County of Los Angeles currently offers in person self-help services in the following case-types:

**Family Law,
including
Divorce &
Paternity**

**Probate
(Guardianship and
Conservatorship)**

**Unlawful
Detainers
(Evictions)**

**Consumer Debt,
including
Claims of
Exemption**

**Domestic
Violence,
including
Restraining
Orders**

**Civil
Harassment**

**Name
Change**

Types of Services:

Depending on the case-type and location, Self-Help offers:

- Group workshops and clinics;
- Computer-based and one-on-one assistance to complete required forms;
- Information and guidance on court procedures and requirements;
- Online services including programs for easy completion of some court forms; and
- Referrals to non-profit agencies.

Languages Offered:

All self-help services are offered in both English and Spanish at all our locations. In addition, the Court offers the following:

- Workshops in Armenian in our Pasadena location;
- Workshops in Khmer (Cambodian) in our Long Beach location.

'I-Speak' cards help self-help staff identify other language needs at intake, and services in other languages are available on a limited basis depending on location.



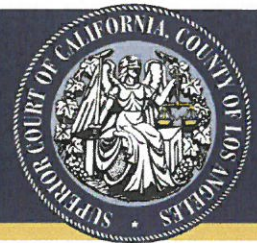
JusticeCorps in Los Angeles County:



- Since 2004, the JusticeCorps program has recruited college students and recent graduates for one year of AmeriCorps service where they provide direct assistance to self-represented litigants in Self-Help centers.
- JusticeCorps currently operates in Los Angeles, the Bay Area, and San Diego.
- In FY 2018/19, JusticeCorps members provided over 132,000 instances of assistance, helped self-represented litigants with over 300,000 court forms, and provided language assistance to over 23,000 limited-English proficient self-represented litigants in Los Angeles County.

Self-Help Services Menu by Location

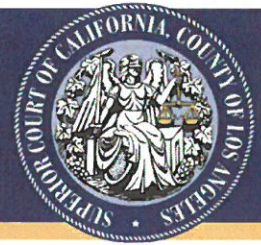
Superior Court of California, County of Los Angeles

















Self Help Center Courthouse Location	Services Offered:
<p>Downtown Los Angeles (Stanley Mosk) 111 N. Hill St. (Room 426) Los Angeles, CA 90012</p> <p>Monday - Thursday: 8 a.m. - 4 p.m. Friday: 8 a.m. - 12 p.m.</p>	<ul style="list-style-type: none">  Family Law: Divorce, Paternity  Conservatorship provided by Bet Tzedek,  RESTRAINING ORDER CENTER (ROC) Room 245, 2nd Floor Protective Restraining Orders; and Responses: Domestic Violence, Civil Harassment, Elder Abuse  Guardianship Clinic in Room 230 Monday - Wednesday: 9:30 a.m. - 3:30 p.m.
<p>Antelope Valley 42011 4th St. West (Room 3700) Lancaster, CA 93534</p> <p>Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:30 p.m. - 4:30 p.m. Friday: 8:30 a.m. - 12:30 p.m.</p>	<ul style="list-style-type: none">  Family Law: Divorce, Paternity  Domestic Violence  Housing Law: Landlord/Tenant  Other Civil Matters - Civil Harassment, Claims of Exemption, Name Change  Guardianship  Conservatorship Clinic
<p>Chatsworth 9425 Penfield Room 2501 Chatsworth, CA 91311</p> <p>Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:30</p>	<ul style="list-style-type: none">  Family Law: Divorce, Paternity  Housing Law: Landlord/Tenant  Other Civil Matters - Civil Harassment, Claims of Exemption, Name Change

Self-Help Services Menu by Location

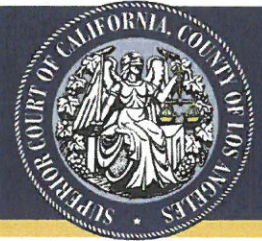
Superior Court of California, County of Los Angeles

















<p>p.m. - 4:30 p.m. Friday: 8:30 a.m. - 12:30 p.m.</p>	<ul style="list-style-type: none">  Domestic Violence  Consumer Debt Workshop Friday mornings, by appointment Call to schedule: 800-433-6251
<p>Compton 200 W. Compton Blvd. (Room 200F) Compton, CA 90220</p> <p>Monday - Thursday: 9 a.m. - 12:30 p.m. and 1:30 p.m. - 5 p.m. Friday: 9 a.m. - 12:30 p.m.</p>	<ul style="list-style-type: none">  Family Law: Divorce, Paternity  Housing Law: Landlord/Tenant  Other Civil Matters - Claims of Exemption, Name Change  Protective Restraining Orders; and Responses:  Guardianship
<p>Inglewood One Regent St. (Room 107) Inglewood, CA 90301</p> <p>Monday - Thursday: 9 a.m. - 12:30 p.m. and 1:30 p.m. - 4 p.m. Friday: 9 a.m. - 12:30 p.m.</p>	<ul style="list-style-type: none">  Domestic Violence  Housing Law: Landlord/Tenant  Other Civil Matters - Civil Harassment, Contracts, Claims of Exemption, Name Change, Clear Your Record (Expungement)
<p>Long Beach Governor George Deukmejian Courthouse 275 Magnolia Ave. Room 3101 Long Beach, CA 90802</p> <p>Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:30</p>	<ul style="list-style-type: none">  Family Law: Divorce, Paternity  Domestic Violence  Housing Law: Landlord/Tenant  Other Civil Matters - Civil Harassment, Name Change, Contracts

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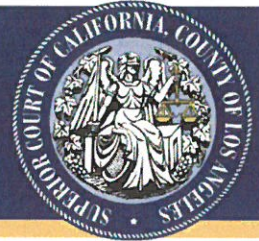
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<p>p.m. - 4:30 p.m. Friday: 8:30 a.m. - 12:30 p.m.</p>	<ul style="list-style-type: none">  Conservatorship Clinic  Guardianship Clinic held 2nd and 4th Thursday, at 2 p.m.
<p>Norwalk 12720 Norwalk Blvd (Room 104) Norwalk, CA 90650</p>	<ul style="list-style-type: none">  Conservatorship Clinic  Consumer Debt Workshop held 1st, 2nd, and 3rd Tuesday, at 2 p.m.  Eviction Workshops (Unlawful Detainer), Mondays and Thursdays, at 1 p.m.
<p>Pasadena 300 E. Walnut St. (Room 300) Pasadena, CA 91101</p> <p>Monday - Thursday: 8 a.m. - 4 p.m. Friday: 8 a.m. - 12 p.m.</p>	<ul style="list-style-type: none">  Family Law: Divorce, Paternity  Eviction Workshops (Unlawful Detainer), Mondays and Thursdays, at 1 p.m.  Domestic Violence Restraining Orders, Monday - Friday, 8 a.m. - 11 a.m. Response to Domestic Violence Restraining Orders, Tuesdays Only, 1:30 p.m.
<p>Pomona 400 Civic Center Plaza (Room 730) Pomona, CA 91766</p> <p>Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:30 p.m. - 4:30 p.m. Friday: 8:30 a.m. - 12:30 p.m.</p>	<ul style="list-style-type: none">  Family Law: Divorce, Paternity  Domestic Violence  Housing Law: Landlord/Tenant  Other Civil Matters: Civil Harassment, Name Change
<p>Santa Monica 1725 Main St. (Room 210) Santa Monica, CA 90401</p> <p>Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:30</p>	<ul style="list-style-type: none">  Domestic Violence  Housing Law: Landlord/Tenant

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<p>p.m. - 4:30 p.m. Friday: 8:30 a.m. - 12:30 p.m.</p>	<p> Other Civil Matters - Civil Harassment, Claims of Exemption, Contracts, Name Change, Consumer Debt</p>
<p>Torrance 825 Maple Ave Torrance, CA 90803</p> <p>Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:30 p.m. - 4:30 p.m. Friday: 8:30 a.m. - 12:30 p.m.</p>	<p> Family Law: Divorce, Paternity</p> <p> Guardianship</p> <p> Housing Law: Landlord/Tenant</p> <p> Other Civil Matters - Civil Harassment, Claims of Exemption, Contracts, Clear Your Record (Expungement), Name Change</p>
<p>Van Nuys 6230 Sylmar Ave. (Room 350) Van Nuys, CA 91401</p> <p>Monday - Thursday: 8:30 a.m. - 12:30 p.m. and 1:30 p.m. - 4:30 p.m. Friday: 8:30 a.m. - 12:30 p.m.</p>	<p> Family Law: Divorce, Paternity</p> <p> Domestic Violence</p> <p> Housing Law: Landlord/Tenant</p> <p> Other Civil Matters - Civil Harassment, Claims of Exemption, Name Change, Guardianship</p>
<p>Whittier 7339 S. Painter Ave Whittier, CA 90602</p>	<p> Family Law: Divorce, Paternity Third Floor, Room 300 Monday - Thursday: 8 a.m. - 4 p.m. Friday: 8 a.m. - 12 p.m.</p> <p> Domestic Violence Monday - Friday: 9 a.m. - 12 p.m.</p>

This information is up to date as of February 2020. For updated information visit:
http://www.lacourt.org/selfhelp/resourcesandassistance/SH_RA001.aspx