

**Mandatory Arbitration of Consumer Cases:
Re-examining California's Data Collection Law 10 Years Later
An Oversight Hearing of the Assembly Committee on the Judiciary**

*March 18, 2013
1:30 p.m. – 3:30 p.m.
State Capitol, Room 437*

- I. Opening Remarks by Committee Chair and Members (5 minutes)
- II. Mandatory Consumer Arbitration -- one example (5 minutes)
John Perz, automobile consumer
- III. What Information Is Being Reported? (25 Minutes)
Prof. David Jung, UC Hastings College of Law
Jamie Horowitz, UC Hastings College of Law
- IV. Is It Useful To Collect Consumer Arbitration Data, And If So Are We Collecting All the Information That Would Best Inform the Debate? (15 Minutes)
Prof. Christopher Drahozal, Univ. of Kansas School of Law
- V. Perspectives for the Arbitration Industry (30 minutes)
Paul Dubow, California Dispute Resolution Council
Neil Currie, American Arbitration Association
- VI. Perspectives Of Business And Consumer (60 minutes)
Katherine Pettibone, Civil Justice Association of California
Jennifer Barrera, California Chamber of Commerce
Cliff Palefsky, California Employment Lawyers Association
Brian Kabateck, Consumer Attorneys of California
Rosemary Shahan, Consumers for Auto Reliability and Safety
- VII. Public Comment – 10 minutes
- VIII. Closing Remarks