Mandatory Arbitration of Consumer Cases:  
Re-examining California’s Data Collection Law 10 Years Later 
An Oversight Hearing of the Assembly Committee on the Judiciary

March 18, 2013  
1:30 p.m. – 3:30 p.m.  
State Capitol, Room 437

I. Opening Remarks by Committee Chair and Members (5 minutes)

II. Mandatory Consumer Arbitration -- one example (5 minutes) 

    John Perz, automobile consumer

III. What Information Is Being Reported? (25 Minutes)  

    Prof. David Jung, UC Hastings College of Law  
    Jamie Horowitz, UC Hastings College of Law

IV. Is It Useful To Collect Consumer Arbitration Data, And If So Are We Collecting All the Information That Would Best Inform the Debate? (15 Minutes)  

    Prof. Christopher Drahozal, Univ. of Kansas School of Law

V. Perspectives for the Arbitration Industry (30 minutes)  

    Paul Dubow, California Dispute Resolution Council  
    Neil Currie, American Arbitration Association

VI. Perspectives Of Business And Consumer (60 minutes)  

    Katherine Pettibone, Civil Justice Association of California  
    Jennifer Barrera, California Chamber of Commerce  
    Cliff Palefsky, California Employment Lawyers Association  
    Brian Kabateck, Consumer Attorneys of California  
    Rosemary Shahan, Consumers for Auto Reliability and Safety

VII. Public Comment – 10 minutes

VIII. Closing Remarks