# **Balancing Privacy and Opportunity in the Internet Age**

An Informational Hearing of the Assembly Judiciary Committee, the Assembly Business, Professions & Consumer Protection Committee, and the Assembly Select Committee on Privacy December 12, 2013: 9:00am – 1:00pm The Louis B. Mayer Theatre at Santa Clara University

# I. Dean Kloppenberg's Welcome and Chairs' Opening Remarks (10 minutes)

## II. Personal Information, Privacy and the Internet: An Overview (1 hour)

<u>Why Privacy Matters in the Internet Age – Or Does It?</u> The Collection, Aggregation and Sale of Personal Information Online, and Its Impacts on Privacy

How is personal information being collected, used and shared online, and how does the market for personal information operate? Is there a common understanding about what personal information should be protected, and if not, why not?

What, if any, are the major privacy risks posed by Big Data? Are the major risks actually "downstream"? Do we have a sense of what Californians currently think about online privacy issues? How does California's notice-based approach to privacy compare with other states and countries, and what are the pros and cons of seeking to move to a more "opt-in"-type approach? What might be some of the major privacy challenges in a "post cookies" world?

#### Panelists:

- Paul Schwartz, Co-Director, UC Berkeley Center for Law & Technology
- David Lieber, Privacy Policy Counsel, Google
- Deirdre Mulligan, Co-Director, UC Berkeley Center for Law & Technology
- Michael Beckerman, President and CEO, The Internet Association

# III. Are Disclosure-based Approaches to Privacy Protection Working, and If Not, Should They Be Improved, or Should Other Approaches Be Considered?

Privacy Policies: Does Disclosure & Transparency Adequately Protect Consumers' Privacy? (45 minutes)

What is currently required of online privacy policies?

What impact, if any, are current privacy policies having on consumer knowledge and decision-making? What are the current limitations of privacy policies, could they be made more effective, and should alternative or additional consumer education approaches be considered?

### Panelists:

- Aleecia M. McDonald, Director of Privacy, Stanford Center for Internet and Society
- Jules Polonetsky, Executive Director and Co-Chair, The Future of Privacy Forum
- Chris Hoofnagle, Director, Information Privacy Programs, UC Berkeley Center for Law & Technology

~ Break ~ (10 minutes) Has the state's Shine the Light law been effective in helping to protect privacy online, and if not, why not? What more, if anything, should be done to provide consumers with potentially useful information and control regarding the use of their personal information?

Panelists:

- Joanne McNabb, Director of Privacy Education and Policy, California Department of Justice
- Jim Halpert, Co-Chair, Global Privacy Practice, DLA Piper
- Chris Conley, Policy Attorney, American Civil Liberties Union

## IV. Looking Forward: Future Privacy Challenges and Possible Government Responses (30 minutes)

### Future Challenges and Responses:

What may be the major privacy challenges Californians could face in the next 5-10 years, and how if at all should government and industry partner to address them? What if anything can we learn from the experience of other states and countries as to how best to respond to these privacy challenges? What are the potential trade-offs and hurdles that policy makers need to consider as we look to the future?

Panelists:

- Deirdre Mulligan, Co-Director, UC Berkeley Center for Law & Technology
- Eric Goldman, Director, Santa Clara High Tech Law Institute
- V. Public Comment (20 minutes)
- VI. Chairs' Closing Remarks (10 minutes)
- VII. **Post-Hearing Community Reception With Committee Members Adjacent to Theatre** (30 minutes)

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